Relyant Communications is the designated "Eligible Telecommunications Carrier" for its service area for universal service purposes. The goal of universal service is to provide all citizens access to essential telecommunications services.

Relyant provides voice grade single party residence (with unlimited local usage) and business service at the following rates:

Exchange	Residential	Business
Crawfordville	\$23.48	\$23.48
Lincolnton	\$23.48	\$23.48
Metasville	\$23.48	\$23.48
Rayle	\$23.48	\$23.48
Tignall	\$23.48	\$23.48
Washington	\$23.48	\$23.48

This includes access to:

- Voice grade access to the public switched telephone network
- Local usage
- Dual tone multi-frequency signaling or its functional equivalent
- Single-party service or its functional equivalent
- Access to emergency services
- Access to operator services
- Access to inter-exchange service
- Access to directory assistance
- Toll limitation for qualifying low-income consumers

Use of these services may result in additional charges. In addition, Relyant provides one copy of its annual telephone directory at no charge. We are available to discuss your telecommunications needs and provide rates upon your request. We also offer qualified customers Lifeline Services. If you are a low-income customer, you may qualify for the Lifeline program. This means you may receive a monthly discount for your basic telephone or Broadband charges.

Please call us to discuss these services or with any questions that you may have.

Washington 706-678-2121 107 East Liberty Street
Lincolnton 706-678-2121 165 South Peachtree Street