

RELYANT COMMUNICATIONS RESIDENTIAL 24-MONTH TERM SERVICE COMMITMENT

You have chosen to sign a twenty-four (24) month service commitment with Relyant Communications. By signing this document, you are agreeing to the Terms/Conditions as follows with the effective dates as documented herein:

The Service Commitment start date will be reflective of the actual installation of service date for which you are applying. By signing this commitment, you are agreeing to keep and pay said service at the service tier level requested for 24 bill cycles. Failure to retain service and pay for the required term will result in a \$200.00 penalty charged and applied to the associated billing account. A change in the service tier level (increased) will require the signing of a new 24-Month Term Service Commitment and the dates of the term will change to the date the service changes. A reduction in the service tier level will constitute a breach of this agreement and the \$200.00 Penalty will apply and be billed to the associated billing account. Should you choose to enter into a 24-Month Term Service Commitment for multiple Relyant Services- a discontinuance of one or more (even though some services may be retained) will constitute a breach in the associated service term commitment if both or all were entered to on common (same) dates. Any 24-Month Term agreements that were not entered into on common (same) dates will not impact the other agreements if terminated as long as the requirements of the terminated agreement has been satisfied.

Account Holder (R/P) Name _____

Account Holder (R/P) Signature _____

Date of signature of Account Holder _____

I would like to enter into a 24-Month Term Service Commitment for Broadband Internet Agreement # (600) _____ - _____ with commitment service dates of (from) _____ thru _____.

I would like to enter into a 24-Month Term Service Commitment for Landline Voice Agreement # (706) _____ - _____ with commitment service dates of (from) _____ thru _____.

Relyant Counter Signature _____ Date _____

Installation of Service Agreement waived with the 24-Month Term Service Commitment:

Broadband Internet _____ Date of Installation _____

Landline Voice Service _____ Date of Installation _____