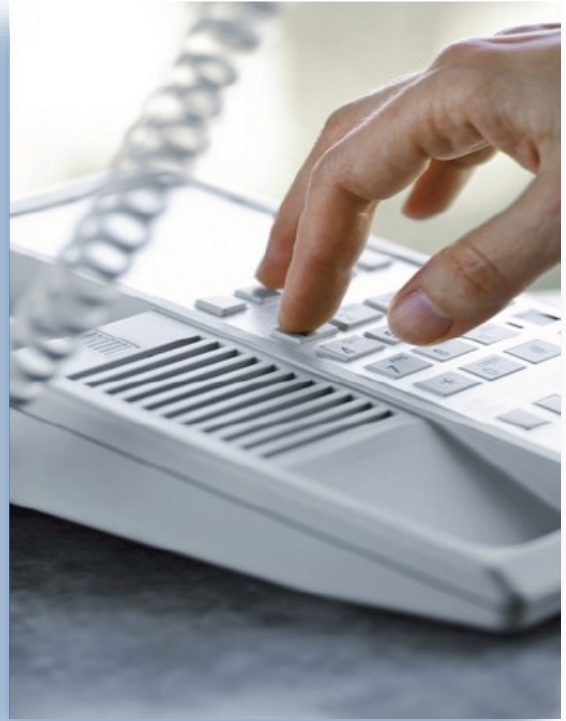


LifeLine



LifeLine is a Federal Program that offers telephone discounts to low-income consumers in all United States and Territories.

Those who qualify may receive discounts on monthly basic telephone or eligible Broadband services (LifeLine).

You may be eligible for the LifeLine program if you participate in any of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Veterans Pension and/or Survivor Benefits
- Or if household income is at or below 135% of the Federal Poverty Guidelines

To determine your eligibility for Life Line and to enroll in this program, contact your local Wilkes Telephone & Electric Company, also known as Relyant Communications, business office.

WASHINGTON

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706-678-2121

LINCOLNTON

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Federal rules prohibit eligible low-income consumers from receiving more than ONE LifeLine discount within a household unit at the same time. That is, eligible low-income households may receive a LifeLine discount on either a wireline, a wireless service or broadband but may not receive a LifeLine discount on more than one service at the same time.